

November 13, 2019

Robin J. Thomashauer  
President  
Council for Affordable Quality Healthcare  
2020 K Street, NW  
Suite 900  
Washington, DC 20006

Dear Ms. Thomashauer:

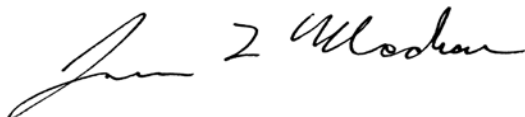
On behalf of the physician and medical student members of the American Medical Association (AMA), I request your assistance in improving the provider credentialing process. The process of establishing and maintaining credentialing with health plans and health systems can be a significant administrative burden for physicians and practice staff.

At its 2019 Annual Meeting, the AMA's House of Delegates established new policy directing our organization to work with the Council for Affordable Quality Healthcare (CAQH) and any other relevant organizations to reduce the frequency of required reporting for credentialing re-attestation purposes to twelve months or longer unless the physician has a change in relevant information that needs to be updated. The AMA understands that CAQH requires re-attestation of provider information every 120 days to ensure that a physician's application is in "a perpetual state of readiness," given National Committee for Quality Assurance requirements and the current lack of alignment in health plans' credentialing cycles. However, the frequency of CAQH re-attestation requirements has been cited as an administrative burden by our members, particularly when a physician's information has not changed. We therefore urge CAQH to consider reducing the frequency of credentialing re-attestation.

The AMA recognizes CAQH's efforts to reduce the hassles associated with credentialing through its centralized processing tool, CAQH ProView. I know that both of our organizations share a common goal of reducing administrative workloads so that physicians and other health care professionals can spend more time caring for patients. The AMA looks forward to working with CAQH to find ways to minimize credentialing-associated burdens.

If you would like to discuss this issue, please contact Heather McComas, Director of Administrative Simplification Initiatives, at [heather.mccomas@ama-assn.org](mailto:heather.mccomas@ama-assn.org) or 312-464-4792.

Sincerely,



James L. Madara, MD